

Casual Bar Staff (Martini Bar) – Role Overview

Role

- Working on the Martini bar to deliver efficient and excellent customer service with an open, welcoming and friendly manner.
- Present and serve a large range of drinks, bar snacks and show merchandise, quickly and efficiently, meeting the Barbican's high standards.
- Effectively operate the EPOS system and follow existing payment processing and sales procedures.
- Ensure the bar and floor areas are clean, tidy and presentable at all times.
- Setup, operate and close the bar, including back bar duties as required.
- Proactively keep up to date with current promotions, new products, and drinks available at the Barbican bars. Make customers aware of offers on our product range, and cocktails.
- Assist with moving of stock from one location to another.
- Assist with the removal of waste and recyclable materials from the bars.
- Be involved and contribute at team meetings.
- Assist with ensuring that health, safety and hygiene, along with licensing regulations, are met at all times.
- Take responsibility for keeping up to date with information about the Barbican and its arts programming.

Person Specification

- You must have previous cocktail bar or customer service experience.
- A good level of numeracy and experience using an EPOS system.
- Basic knowledge of health and safety and/or hygiene issues is desirable.
- Highly motivated team player who can demonstrate a genuine passion and belief in providing exceptional customer experience.
- Ability to work under front line pressure while maintaining an efficient and effective service at all times.
- Excellent communication skills.
- Excellent time keeping skills with a responsible approach to work.
- Ability to react quickly to new information and situations.
- You must be able to work evenings and weekends.

Details

This is a casual worker position for Barbican bars.

Work allocation

Shifts are allocated between the hours of 11am to midnight.

Shifts will be allocated monthly and in advance using our scheduling app PARiM. These are offered on a casual basis and are not guaranteed. Shifts

are offered under the agreement of the provision of services. You are entitled to pick up extra shifts as and when they become available.

Breaks are unpaid.

Rates of pay (subject to change)

The hourly rate of pay for working hours will be £11.95 per hour. In addition, £1.45 will be paid for each hour worked in respect of entitlement to paid annual leave. Total hourly rate is £13.40.

Method of payment

Payment is on a weekly basis 2 weeks in arrears and will be made by direct debit to your bank account.

Uniform

Barbican tops will be provided. You must provide your own smart black shoes, and black trousers. No open footwear, other dark jeans or trousers or ripped jeans.



barbican